

Special Care Services

"Special Care for Special People"

1455 SE Village Green Drive
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Software Usage

Special Care Services has contracted with an industry leader in home care software to provide the most accurate, user friendly, all-in-one software package to our clients. This software package will enable us to offer true transparency of our agency functions. You will gain access to your schedules, billing, case notes and caregiver information, as well as have the ability to leave us messages anytime of the day or night.

A very unique and useful feature of this software is the **FamilyCARES Portal**. This feature allows you to give access to family members at a distance, attorneys, insurance providers, care managers, or anyone that may need to view pertinent information about the care and assistance you receive from Special Care Services.

The FamilyCARES Portal can also be used as a Family Blog to keep in touch with relatives at a distance. Pictures and videos may be uploaded and viewed by those with access. You never have to worry about your personal information; that information is secure and password protected. Additionally, your personal information is not viewable through the Family Access Portal.

In order to bring you such a great feature reach product, and in an effort to keep our service rates and fees affordable, we must pass along a portion of the software usage fee to you.

The current rate is \$10, which is billed monthly during your first billing cycle.

Client Information

Name: _____

Address: _____

Phone: _____

Client Signature

Date

Special Care Services Name & Title

Responsible Person Signature

Date

Special Care Services Signature Date